8 Update

The scanner can be updated to keep you stay current with the latest development of diagnosis. This section illustrates how to register and update your scan tool.

To update your scanner, please follow the three steps as below:

Step1: Obtain an ANCEL ID. Step2: Register the product with the product serial number. Step3: Update the product by the update application AncelAssist.

For step 1 and 2, you can also go to our site with the link below. Step 1: https://anceltech.com/support/download Step 2: https://anceltech.com/support/download

8.1 Create an ANCEL ID

8.1.1 Register through Website

If you are new to ANCEL, please register on <u>www.anceltech.com</u> and create an ANCEL ID first. If you have installed the update application AncelAssist, please refer to the registration guide on 8.1.2.

1. To register through website:

To create an ANCEL ID and register your scan tool

a. Visit our site www.anceltech.com and then select Register.



Figure 8-1 Sample Register Screen

2. Enter your own email address create a unique password, confirm password, enter the captcha and then click "sign up", an email would be sent to your box, check inbox or your spam box, click the link in the email to activate your account, register completed.

When your ID has been created, you are allowed to view all programs associated with your tool, download updates, edit your profile, submit feedback and join our community to share your ideas and your stories about our products. Note: Please always remember your ANCEL ID and Password, as it's important for your to manage your product and updates.



Mail has been sent. Please click on the link to activate it in 20 minutes.

COMPANY	NEED HELP?	ABOUT OBD	CONNECT	NEWSLETTE
			D Facebook	
			E Yostube	la contra c
			C	Your emailSUBMIT

Figure 8-3 Sample Registration Form Filling Screen

IMPORTANT

User name is limited to Email address and please always find the Activate Link in your registered email.

2. An Account activated message will appear if you activate it successfully.

IMPORTANT

Please always remember your ANCEL ID and Password as it's important for you to manager your product and updates.

3. Click **Login** at the top right of the website or at the lower side of home page. Skipping to the login page. Just input your ANCEL ID and Password to sign in.



Figure 8-4 Sample Sign in Screen

4. When log in successfully, the **Profile Center** will let you edit your profile. This platform enables you to modify personal information or reset the password.

ANCEL			PRODUCTS -	DOWNLOAD	NEWS	SUPPORT	1.	۹
Edit Profile								
Account: My account Cange The Personnel	Edit Profile Ensi: Com HadRe:	Family f	Name:	++Piese (hoose	**		*	

Figure 8-5 Sample Member Center Screen

5. If you forget your password, just click Sign in at the top right of the website, then click Forget password, You are required to input your registered email address, verification code, new password and confirmed password, click Reset password.



Figure 8-6 Sample User ID and/or Password Retrieve Screen

6. A **Password reset succeeded** message will appear if you rest password successfully. Now you are able to log in with your ID and the new password. If you want to change the password, please sign in with your user name and password, then select **My Profile/Reset Password**.

∕INCEL		PRODUCTS -	DOWNLOAD	NEWS	SUPPORT	1.	۹
Change The Password Front Page / Change The Password							
Account My account Edit hordie Change The Password	Change The Password Current password: New password: Confirm the new password: Confirm						



8.1.2 Register with AncelAssist

You are also allowed to register and create an Ancel ID with the update client AncelAssist.



- To register through website:
- 1. Visit our site <u>www.anceltech.com</u> and go the **Download** page. Find your product model and click it to view the product profile.
- 2. Click the application file. Follow instructions on computer screen to install the application and driver.

ANCEL	- /		PRODUCTS -		NEWS	SUPPORT	1.	۹
	Welcome To any product user's manu	Ancel Download Center ual and software updates you could find here		/				
HANDHELD SCANNER> ADG10 Plus		AD610 Plus						v
AD610 Plus Download								
Product User's Manual update coming scon		Software # Ancel ad610plus AssistSetup_V1. 2021.04.27	10.006					
COMPANY NEED HELP? About Anal Support	ABOUT OBD	CONNECT				NEW	ISLETTER	

Figure 8-10 Sample AncelAssist Installation Screen



3. Double click the desktop AncelAssist icon to launch the application.



Registered email or Anc	el Assist ID
Password	
Stay signed in	Forget password
Sig	jn in
Reg	jister

– ×

Figure 8-11 Sample AncelAssist Main Screen

4. Click Register button, a Register window will pop up. Enter your own email address and click "Send code" to find the verification code in your mailbox. Create a unique password, confirm password and then click "Free registration" to complete.

	-	×
Email address		
Verification Code Send Code		
Password		
Confirm Password		
Free Registration		
By creating an account, you agree to AncelAssis Conditions of Use and Privacy Notice.	<u>ts</u>	

Figure 8-12 Sample Register Screen

5. A Registered account is successful message will appear if you registered successfully.

Confirm Pas	sword	
	Bog-Real-stration	
	Registation successfu	
	Cancel	

Figure 8-13 Sample Registration Success Screen

6. Click **Cancel**. It skips to the login page automatically. You can input your Ancel ID and Password to sign in.

7/5	

		-	~
Registered email or Ancel Assist ID			
Password			
Stay signed in	Forget pas	sword	ł
Sign in			
Register			
riogister			
rogistor			
Register			

Figure 8-14 Sample Sign in Screen

8.2 Register Your Scanner

To register a scanner , you can either register on <u>www.anceltech.com</u> or by the update PC application AncelAssist.

8.2.1 Register With AncelAssist

- To register with AncelAssist:
 - 1. Launch the PC application AncelAssist. Sign in with your Ancel ID/ registered email and password.

Registered email or Ancel Assist ID	
Password	
Stay signed in For	get password
Sign in	
Register	

Figure 8-15 Sample Sign in Screen

NOTE

To check the serial number of a device, please boot it up, and select **Setting>About**. The serial number is right on the **About** page. You can also find the serial number on the back of main unit or memory card(SN file).

 Remove the memory card on the right side of the scanner, insert the memory card into the card reader, and port the card reader into the computer, Select Activate and input serial number to complete product registration. If you have multiple scanners to be registered, please enter all serial numbers you wish to activate.

Or you can also connect the scanner with your PC via USB cable, choose the Update icon and press the Enter Key on the scanner, then your serial number will be automatically acquired by the AncelAssist and please click Activate to complete.

🧭 Ancel Assist V1.1	0.006					H^{-1}
ANCEĽ	Download		Serial Number:		10.5GB/14.	.6GB 72%
🕹 Download	Update	Refresh			Simplified Chinese	v
Activate	O Name	Current Version	Upgradable version	Size	State	
€ Complaint						
T Uninstall						
🗎 Data Manager						
Settings		Serial number activated suc	ccessully.			
≗ User Info						

Figure 8-16 Sample New Product Activate Screen

8.2.2 Register Through Website

1. Open <u>www.anceltech.com</u> main page and click **Sign in**. Input your Ancel ID/registered email and password.



Figure 8-17 Sample Sign in Screen

2. When log in successfully, the **Account Center** will show as below. This platform enables you to review the modify personal information or reset the password.

ANCEL			PRODUCTS -	DOWINLOAD	NEWS	SUPPORT	1.	۹
Account								
Account My account Edit Profile Charge The Parsaood	Your Profile Enui: Hea®Hc: ₽							
	First Name: Uning Gender:	Last N	lame :					
	Country: United States California Los Angeles							

Figure 8-18 Sample Member Center Screen

3. To register a product, please click **Support** at the top right of the website. Input correct serial number and click the **Submit** button to complete product registration. Please repeat the process if you have more products.

	PRODUCTS -	DOWNLOAD	NEWS	SUPPORT	1 -	۹	
	7						
Product Registration							
Welcome To Ancel Product Registration Registering serial number is ONLY for updating product. If updating the product does not require a seri-	ON al number, it can't be	registered.					
Select Model HANDHELD SCANNER> ADG10 Plus ADG10 Plus						-	
Serial Number							
Şerial Number 🖌							
Verification Code							
8xxsw 🖌							
Submit						1	
						0	≁

Figure 8-19 Sample New Product Registration Screen

8.3 Update the Scanner

To update scanner, you need the following tools:

- The scan tool
- PC application AncelAssist
- PC or laptop with USB ports
- Internet service

To be able to use update tool, PC or laptop must meet the following minimum requirements:

- Operation System: Windows 7, Windows 8 and Windows 10.
- CPU: Intel PIII or better
- RAM: 64MB or better
- Hard Disk Space: 30MB or better
- Display: 800*600 pixel, 16 byte true color display or better
- Internet Explorer 4.0 or newer

NOTE

Before updating, please make sure your network works correctly. Before updating, please make sure you have already created a Ancel ID.

To update your scanner:



1. Double click the desktop icon

to launch the application.

- Remove the memory card on the right side of the scanner, insert the memory card into the card reader, and port the card reader into the computer or connect the scanner with your PC via USB cable.
- 3. Log in with your Ancel ID and password.



		10.00
	-	×
Registered email or Ancel Assist ID		
Password		
	Forget password	f
Stay signed in	Forget password	f
Stay signed in Sign in	Forget password	1
Stay signed in Sign in	Forget password	i
Stay signed in Sign in Register	Forget password	i
Stay signed in Sign in Register	Forget password	i]
Stay signed in Sign in Register	Forget password	i]
Slay signed in Sign in Register	Forget password]
Stay signed in Sign in Register	Forget password	1

Figure 8-20 Sample Sign in AncelAssist Screen

You are lead to **Download** tap after you sign in, then all updates applicable to your scanner display.

Complexit Download Bertal Number: M-064%c688680 Image: M-064%c6886880 Image: M-064%c688688688 Image: M-064%c688688688 Image: M-064%c6886888 Image: M-064%c6888888 Image: M-064%c688888888888 Image: M-064%c688888888888888888888888888888888888	
▲ Download Uotate Refeat Engelt ♦ Activate New Currer Ministra State State ▲ Complaint ● ALIA V1.46.00 V1.46.00 V1.46.00 V1.46.00 New Restrict ■ Complaint ● ALIA V1.41.00 V1.46.00 V1.46.00 V1.46.00 New Restrict ■ Uninstall ● ALIA V1.10.00 V1.00.01 V1.80.01 V1.46.00 Restrict ■ Data Manager ● BLOCKLARSU V1.10.005 V1.100.05 V1.46.00 Restrict	14.8GB 72%
Chrome Current Version Upgraddate version State State Activate Activate V1.45.002 V inter 52468 Readyright Complaint A.42A V1.45.002 V inter 5.1768 Readyright B Uninstall A.47A V1.70.01 V inter 3.7768 Readyright B Data Manager EMCOLUMENU V1.10.005 V inter 44748 Readyright	Ŧ
A cluvate A cluvate v1 46 002 v1 46 002	
Complaint ● ALFA V1 41 003 ▼ here 6.1758 Ready TE Uninstall ● ALC V1 70 001 ▼ here 3.7163 Ready ● Data Manager ● ALCK V1 10 006 ▼ here 467768 Ready	
Image: Contraction V1 10001 V1 100010 V1 10001 V1 10001 </td <td></td>	
D Unimitation • AUTOVEL V1 10 2005 V1 10 2005 • More 487/MB Readyr B Data Manager • More Autovalue v1 12 2005 • More 487/MB Readyr	
🗎 Data Manager 📀 DACHUANSU V1.20.006 🔻 New 14KB Ready	
Settings	
Orkings Orkings Orkings Orkings Orkings V1.20.006 V1.20.006 V1.20.006 V1.20.006 V1.20.006	
LUser Info SENTLEY V1.70.001 V1.70.001 Ready	
SEV V1.20.006 V1.20.006 Ready	

Figure 8-21 Sample Download Screen

5. Click the check box(es) in front of the software(s) you wish to update and then click the **Update** button on the top of the software(s) to download.

ANCEĽ	Download		Serial Numb	er: C		2/ 10.56B/14.66B 729
Download	Update	Refresh			English	T
Activato	O Name	Current Version	Upgradable v	ersion Size	State	
Activate			V1.46.002	▼ New 6.29KB	Read	ly
Complaint	O ALFA		V1.41.003	▼ New 6.17KB	Read	ly
			V1.70.001	▼ New 3.71KB	Read	ly
Uninsial		V1.10.005	V1.10.006	Wew 467KB	Read	ly
Data Manager	O BAICHUANSU		V1.20.006	With New 14KB	Read	ly
Settings	O BAICSENOVA		V1.20.006	W New 14KB	Read	ly
rooungo	BAICWEIWANG		V1.20.006	▼ New 14.1KB	Read	ty
≗ User Info	O BENTLEY		V1.70.001	▼ New 3.73KB	Read	ly
	O BJEV		V1.20.006	▼ New 13.9KB	Read	ly
	O BMW	V2.21.003	V2.30.009	With New 729MB	Read	ly
	O BRIL BMW		V2.30.009	Vew 12.3KB	Read	IV

Figure 8-22 Sample Upgrade Check Screen

6. When **Update** button is clicked, it begins to download. And you can check the **Status**. If the Current Status shows Downloading, please do not close the update application.

🧑 Ancel Assist V1.10	.006					- ×
ANCEĽ	Download	18	Serial Number: 🗰		D7 10.5GB/14.6GB	72%
📩 Download	Back					1/2
.	Name	Current Version	Upgradable version	Size	State	
Activate	ACURA		V1.46.002	6.29KB	Done	
오 Complaint	HONDA	V1.40.002	V1.46.002	18MB	Unzipping	
🖸 Uninstall						
曽 Data Manager						
Settings						
LUSER Info						

7. When all the items are updated, an "All software are downloads successfully!" message displays. Please click OK to confirm.

🧭 Ancel Assist V1.10.006 — X					
ANCEL	Download	Serial Number:@	AD074000000	10.4GB/14.6GB	
🕹 Download 🔹 🕨	Back			1/1	
Activate	Name	Current Version Upgradable version	Size	State	
	BAICSENOVA Update		14KB	ODD DONE	
2 Complaint					
Uninstall	All software are do	wnloaded and installed successfully!			
曽 Data Manager					
Settings		ОК			
LUser Info					

Figure 8-24 Sample Update Completed Screen

8. Please click **Back** to review all the software status.

슎 Ancel Assist V1.1	0.006						-
ANCEĽ	Download		Serial Numbe	er: **** *	00000	P/ 10.56B/14	.6GB 72%
L Download	▶ Update	Refresh			English		Ŧ
.	O Name	Current Version	Upgradable ve	ersion Size		State	
Activate	🤣 ACURA		V1.46.002	▼ New 6.29K	в	Ready	
오 Complaint	🤣 ALFA		V1.41.003	▼ New 6.17K	в	Ready	
o Uninstall	S AUDI		V1.70.001	▼ New 3.71K	в	Ready	
	S AUTOVIN	V1.10.005	V1.10.006	▼ New 467KE	3	Ready	
🛢 Data Manager	SAICHUANSU		V1.20.006	Vew 14KB		Ready	
• Settings	SAICSENOVA		V1.20.006	▼ New 14KB		Ready	
Settings	SAICWEIWANG		V1.20.006	▼ New 14.1K	в	Ready	
Luser Info Luser Info	S BENTLEY		V1.70.001	▼ New 3.73K	в	Ready	
	S BJEV		V1.20.006	▼ New 13.9K	в	Ready	
	S BMW	V2.21.003	V2.30.009	▼ New 729M	3	Ready	
	🕺 BRII BMW		V2.30.009	▼ New 12.3K	в	Readv	

Figure 8-25 Sample Software Management Screen

12 User's Manual_English_V1.02

NOTE

If "Update Failed" dialog comes up, it indicates that the software updates failed. Please check the network connection. If the problem still exists, please contact support@anceltech.com or your local dealer for assistance.

 Should you have any questions regarding the product, please click Complaint, fill in all required information and click Submit to send us your issue.

of Ancel Assist V1.10.	006	- ×
ANCEĽ	Complaint	
🛓 Download	* Subject	ĺ
Activate	10 mm	
Complaint	AD610Plus	~ 0
TUninstall	* Serial Number	
曽 Data Manager	Please Select	Y
Settings		
Luser Info	* Car Brand	
	Car Model	

Figure 8-26 Sample Complaint Screen

10. To uninstall a software or all software, select them on the **Uninstall** tab and click the **Uninstall** button. And the uninstalled items can be found in the **Uninstall** screen.

1NCEĽ	Uninstall	Serial N	umber:	10.4568/14.5768
ownload	Uninstall			
ctivate	O Name	Version	Size	Status
	O ABARTH	V1.41.003	26.04KB	Ready
omplaint	O ACURA	V1.46.002	26.18KB	Ready
ninstall		V1.41.001	5.78MB	Ready
	O AutoVin	V1.10.005	1.19MB	Ready
Data Manager	O BAICMOTOR	V1.20.006	27.58MB	Ready
ettings	O BAICSENOVA	V1.20.006	27.58KB	Ready
	O BMW	V2.21.003	1.49GB	Ready
ser Info	O CHANGAN	V1.12.002	24.30MB	Ready
	O CHRYSLER	V2.21.001	264.48MB	Ready
	Common Text Library	V1.21.002	107.10KB	Ready

Figure 8-27 Sample Software Uninstall Screen

13 User's Manual_English_V1.02 11. Please click **Setting** to change the update tool language.

🤣 Ancel Assist V1.10.0	06	– ×
ANCEĽ	Settings	
▲ Download	Set language	Confirm
Activate		
⊆ Complaint		
😨 Uninstall		
ᄇ Data Manager		
🖨 Settings 🔹 🕨		
LUser Info		



12. Please click User Info to view your personal information. To modify your personal information, just click the Edit and type in the message box and click Confirm. To help us provide better sales, please make sure that the telephone, email and country are correctly entered.

🤣 Ancel Assist V1.10.0	006	– ×
ANCEĽ	User Info	
≛ Download	Modify	
Activate	First Name	
2 Complaint	Middle Name	
🖻 Uninstall	Last Name	
	Company	
曽 Data Manager	Telephone	
Settings	Fax	
	Address	
LUSER Info	City	
	State/Province	
	Country	
	Zip Code	

Figure 8-29 Sample User Information Screen